



If you have a complaint or concern which you feel has not been addressed by SEC Care or if you wish (for any reason) to discuss a matter with an external party, the following agencies are available for your assistance:

- Aged Care Complaints Scheme – 1800 550 552
- Aged Care Commissioner – 1800 500 294
- NDIS Quality and Safeguards Commission – 1800 035 544
- Commonwealth Ombudsman – 1300 362 072
- Advocacy Tasmania – 1800 005 131.

SEC Care values your feedback. We encourage all kinds of feedback, including compliments and suggestions for improvement. All comments assist in evaluating our services and ensuring our Organisation remains the best it can be.

Thank you for taking the time to complete and return this form

## South Eastern Community Care

### Office hours

Monday – Friday – 8:30am – 4:30pm

### Contact details

Address:

12 Somerville Street,  
Sorell, Tasmania (Iutruwita) 7172

Phone – (03) 6269 1200

Fax – (03) 6269 1208

Email – [quality@secommunitycare.com.au](mailto:quality@secommunitycare.com.au)

Website – [www.secommunitycare.com.au](http://www.secommunitycare.com.au)

*“Helping our communities*

*enjoy the life they want to live.”*

services



## Feedback form

*“I have a comment”*

Quality Flexible Care

quality

